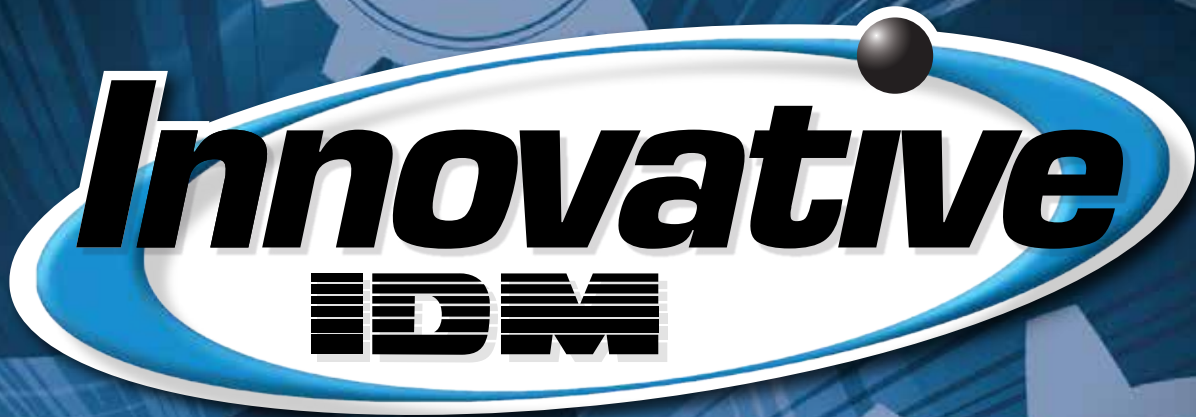


Industrial Electronic Repairs Made Easy!



# INDUSTRIAL DRIVE MAINTENANCE & ELECTRONIC REPAIRS

## WE REPAIR

**AC Drives • DC Drives • Servo Amps • Power Supplies**

VFDs, Temperature Controllers, SCR Power Controls, HMIs, PLCs, Counters, Timers, Motion Controllers, Stepper Controllers, Process Controllers, Touch Screens, I/O Modules

ALL MAKES AND MODELS!



# Four Decades of Quality Repairs

**STEP 1**

Since the 1970s, repairs have been done at our Houston-based repair depot by Innovative-IDM technicians.



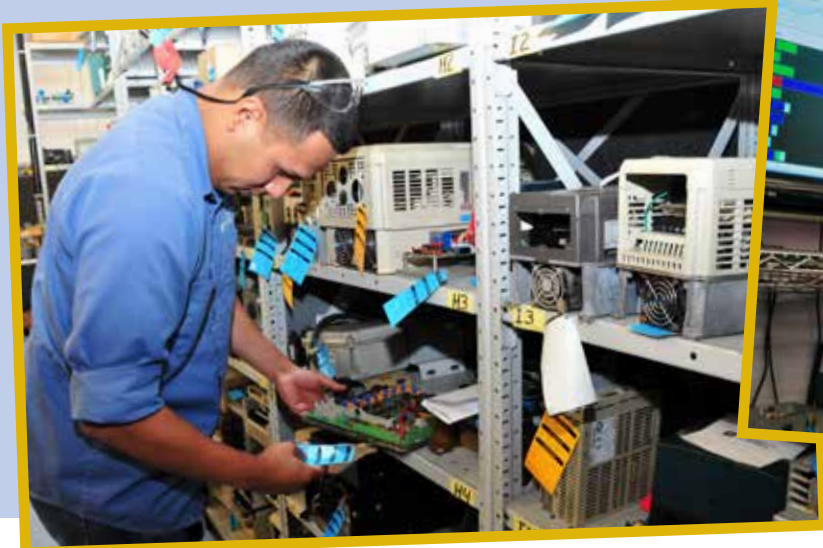
**STEP 2**

Your part is received and logged in by our customer service rep. You are notified that your item has safely arrived.



**STEP 3**

The part is assigned a job number, tagged for identification and is assigned for evaluation. If the matter is urgent to you, we can move your part to the head of the line for a fee.



**STEP 4**

All repair jobs are tracked to assure quality control and timely turnaround.



**AC Drives • DC Drives • Servo Amps • Power Supplies**

VFDs, Temperature Controllers, SCR Power Controls, HMIs, PLCs, Counters, Timers, Motion Controllers, Stepper Controllers, Process Controllers, Touch Screens, I/O Modules

## WHY CHOOSE INNOVATIVE-IDM FOR REPAIRS?

- > For four decades, IDM has stood for Industrial Drive Maintenance
- > No evaluation fee – we quote the repair and you decide what to do next.
- > 1-year Warranty on all repairs.
- > A full team of techs and customer service experts.

### STEP 5

Your part is evaluated for problems by a certified technician. In most cases, the part is repairable and you will approve a written estimate before we begin work. If the part is not repairable, it can be replaced or retrofit. You decide.

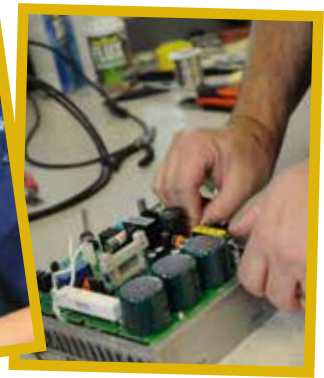


### STEP 6

Once you've approved the estimate, our technicians do the rest.



**NO EVALUATION FEE!**



### STEP 7

Hard-to-find parts and components can be a challenge. But with 40 years of drive and board repair experience, Innovative-IDM has amassed racks of spare drives in our warehouse from which we can pull obsolete parts. Our board repair components are organized and vast. After all, IDM stands for Industrial Drive Maintenance.



**INNOVATIVE-IDM'S EXPERT TECHNICIANS** repair thousands of parts each year, usually for less than half of the cost of a new replacement. Your item will be diagnosed, repaired, cleaned and rebuilt to like-new condition with a 1-year warranty. You can't lose!

**TRY US!**

## STEP 8

Repair Complete. You are ready to roll. Your part then is carefully packed in custom-formed foam and ready to ship.



### Innovative-IDM REPAIRS QUALITY CHECKLIST

- Cleanliness; Heatsinks, Enclosures, Fans, Boards
- Loose Screws; Terminal Strips, Housing, Mounting
- Loose Connections; Power Connections, Stake-Ons, Plugs
- Stickers; Removed
- Clean Edge Connectors; if applicable
- Old Electrolytic Caps conditioned, Date Checked and Replaced
- Bad or Dirty Solder Connections; Removed Flux
- Adjustment Notices
- No 'Defective' Markings on the Unit or Box
- Protective Coatings
- Neat Wire Bundles
- Verify Part No., Serial No. and Description
- Operational Test Inspection
- Visual QC Inspection
- Complete and Detailed Documentation



#### Send your parts to:

Innovative-IDM Repair Depot  
13770 Hollister Road, Ste. 100  
Houston, Texas 77086

✓ Toll Free Customer Service

**800.237.3278**

Email: [repairs@iidm.com](mailto:repairs@iidm.com)  
[www.innovativeidm.com](http://www.innovativeidm.com)

## Four Decades of Superior Performance in Industrial Repairs